



Retail Forum Working Group Minutes: Future of Retail – Digitalisation and Skills

15 November 2023

Meeting 8

CHATHAM HOUSE RULES APPLY

Attendees: Appendix A

Minutes: The minutes from this meeting are to be agreed under Silence Procedure and will be available on www.enterprise.gov.ie

Item 1: Welcome

The Chair welcomed attendees.

Item 2: Presentation from National Cyber Security Centre on its work and cybersecurity for SMEs

Comments Arising:

- *Who will have regulatory oversight for certain industries under the Network and Information System Directive 2?*
- *Affordability of cybersecurity measures for retailers.*
- *Targeted guidance for SMEs/retailers required with accessible terminology.*
- *Safety in the cloud.*

Item 3: Presentation from DG Grow on A Green and Digital Transition Pathway for the retail ecosystem.

Comments Arising

- *SMEs time poor and require support with the digital transformation and green transition.*
- *Workshops will explore solutions and how best to support SMEs in the transition.*

Item 4: Working Group Actions

Comments Arising

- *Members asked to forward topics they would like to discuss at Working Group meetings.*

Actions:

- Copy of the presentations to be forwarded to Working Group members [Copy of presentations issued to members on 16 November].

Appendix A

Retail Forum Working Group: Future of Retail – Digitalisation and Skills

Attendees

| Organisation | Representative |
|--|----------------------|
| Department of Enterprise, Trade and Employment (Chair) | Marian Cassidy |
| CSNA | Vincent Jennings |
| ICTU | Gerry Light |
| LEO Network | Kathleen Prendergast |
| Independent | Cathy Kearney |
| Retail Ireland Skillnet | Roisin Woods |
| .IE | David Curtin |

Apologies

| Organisation | Representative |
|--------------------------|-----------------|
| Eason | Lisa O'Brien |
| Kilkenny | Brian Howe |
| Digital Business Ireland | Robert Bobos |
| M&S | Michelle Whelan |
| DETE | Sarah Bealin |

Presenters

| Organisation | Representative |
|--------------------------------|--------------------|
| National Cyber Security Centre | Darran Diskin |
| DG Grow | Joanna Zawistowska |